



HUMPTY DUMPTY PRE-SCHOOL

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TERRORISM ATTACK / NATIONAL EMERGENCY / MAJOR INCIDENT POLICY

Here at Humpty Dumpty Pre-school the care and security we provide to your child is paramount. As an Ofsted registered Nursery, we will do everything within our powers to protect, comfort and support your children in the event of a major incident, National Emergency or Terrorist Attack.

Considering the recent terrorist attacks, we now feel it is necessary to have a procedure in place on what to do in the event of a terrorist attack or a national disaster or major incident.

If we are involved or caught up in an incident, we will comply fully with the instructions from the emergency services and constantly reassure the children in our care.

If you are involved or caught up in an incident, we will continue to look after your child until you are able to return or a person nominated is able to collect them.

We will try our best to keep in contact by landline, mobile or email. In extreme circumstances this may include overnight care, but this will be discussed and you and social services will also be kept informed. Rest assured, your child will not be put at risk in any way.

We understand that during major incidents the mobile phone networks are often not available and even landlines can be cancelled to free up communication systems for the emergency services. We will however attempt to contact you on a regular basis and ask that you try to do the same. We will keep up to date on the situation using any media source available to us, radio, television, internet etc.

We will endeavour to protect your child from information or images that may alarm or distress them. If you wish we can have a pre-planned excuse that will be used to explain your delay in arriving.

We hope this procedure never needs to be put in to practice and are happy to discuss any issues you have.

Renewed and updated September 2026

This procedure will be updated annually