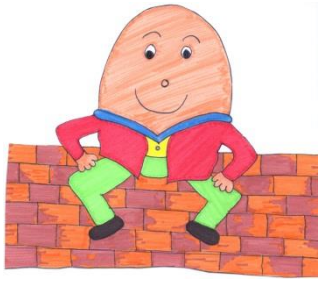

HUMPTY DUMPTY PRE-SCHOOL

All Saints Centre, New Road, Hackbridge, Surrey CR4 4JN

Parent Pack

SEN COMPLAINTS PROCEDURE

If a parent of a child with SEN has any complaint with anyone dealing with their child's care, they must put this complaint straight to the Manager of the Pre-school:

Jackie Barge
Humpty Dumpty Pre-school
All Saints Centre
New Road
Hackbridge
CR4 4JN
07729 434226

They will get a response within 28 days and hopefully this will result in a satisfactory conclusion.

All complaints are dealt with in compliance of code of practice set out by EYFS chapter 11 which can be found online

Revised and updated September 2021